



FREQUENTLY ASKED QUESTIONS

Audubon Care Homes offers innovative, boutique residential assisted living to seniors in a safe and comfortable homelike setting. Our beautiful homes are located in quiet, upscale, residential neighborhoods in the heart of Metairie.

Owners Michelle & Scott Lovitt, PharmD. are lifelong residents of Jefferson Parish. They are dedicated to providing seniors the highest level of care. Each home is licensed by the *Louisiana Department of Health* in Assisted Living and Memory Care. We are proud to offer the highest caregiver-to-resident ratios found in the industry that ensure attentive and specialized care to meet each resident's specific needs.

Audubon Care Homes believes in caring for our seniors with love and respect and offering them an environment where they can thrive in the company of their peers.

Let us take care of your loved one so you can enjoy spending time with them!

License: #2203784621

WHAT IS RESIDENTIAL ASSISTED LIVING (RAL)?

Residential Assisted Living is the new alternative to the 'big-box' institutional style of senior care. RAL homes typically have a much higher caregiver-to-resident ratio than big-box facilities and offer seniors a "home" environment within communities. *Audubon Care Homes* is proud to have the highest caregiver-to-resident ratios found in the **entire country!**

HOW MUCH DOES IT COST?

Unlike big-box facilities, **our monthly rate is all-inclusive.** It does not increase based on level-of-care. We do not charge additional fees for providing services such as laundry, housekeeping or daily activities. Our monthly all-inclusive rate is typically **significantly lower** than a large assisted living facility.

DO YOU ACCEPT INSURANCE, MEDICAID, MEDICARE, OR LONG-TERM CARE INSURANCE?

We are 100% private pay, however, if you have a long-term care insurance plan, we will **gladly** help you complete all the paperwork needed to get reimbursed each month.

HOW DO YOU EVALUATE IF SOMEONE IS SUITABLE FOR RESIDENCY?

We will perform an initial assessment to determine if your loved one will be a good fit for one of our communities.

DO YOU ACCEPT RESIDENTS WITH ALZHEIMER'S AND OTHER FORMS OF DEMENTIA?

Yes! Those with memory loss or moderate, non-aggressive dementia are also well suited

Contact to set up your personal tour today!

auduboncarehomes.com | [504.290.1717](tel:504.290.1717) | info@auduboncarehomes.com



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FREQUENTLY ASKED QUESTIONS (CONTD.)

to a more intimate environment. Residents easily become familiar with the small setting, consistent staff and a limited number of other residents around them.

WHAT SETS AUDUBON CARE HOMES APART FROM OTHER SENIOR RESIDENCES?

Our state-of-the-art technology and unique activities that encourage residents to participate and stimulate their minds truly set us apart and help us create personalized care for our residents.

We are the **first and only assisted living home in the city** to have state-of-art patient engagement technology with programs and games specifically designed for memory care and dementia residents.

Additionally, residents enjoy a welcoming family environment with all the comforts of home and whatever support they need to live as comfortable as possible.

HOW IS THE FOOD?

We are **always** looking for ways to improve our menu! We encourage feedback from residents and their families! We have a seasonal menu that rotates every 3 weeks. We offer plenty of alternatives in the event your loved one does not want what is being served. We will also tailor our menu to **each resident's needs**.

WHAT IF MY LOVED ONE TAKES MEDICATION?

No problem! We work with a med-pass nurse who can administer your loved one's medications.

DO YOU ALLOW ON-SITE MEDICAL VISITS?

Yes! We work with several medical providers in the community who are happy to come to our homes to see residents. These include a nurse practitioner, med-pass nurse, podiatrist, dentist, home health, hospice, wound care, PT/OT/ST.



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DO I NEED TO PROVIDE FURNITURE FOR MY LOVED ONE'S BEDROOM?

To make the move-in process easier, we offer the option to rent an entire bedroom set including twin bed, dresser, chair, nightstand, and lamp. Residents are also welcomed to bring their own bedroom furnishings. We provide a television for every bedroom. The entire home is also professionally decorated.

WHAT IS IN2L?

IN2L is state-of-the-art resident engagement technology. We are proud to be the only assisted living **HOME** in the city with this amazing technology! IN2L stands for *It's Never 2 Late*. Dreyfous House has a 70- inch touchscreen television that contains more than **4000** content items including, including, museum tours, brain games, spiritual activities, painting, bingo, casino games, The Price is Right, Family Feud, chair exercises, music therapy, city tours *and more!* Find out more at IN2L.com.

WHAT ACTIVITIES DO YOU OFFER?

Audubon Care Homes is proud to offer one of the most robust and innovative activity programs for an assisted living in the entire country. There are multiple activities planned for every

single day of the week! We feel like this is what makes our communities unique and our residents thrive. Participation is always encouraged, but never required. It is very important to us that our residents stay engaged and interact with other residents in their home on a daily basis. We have seen remarkable results after just a few weeks of participation in our activities program.

Of course there are days when residents watch a movie, play bingo, or take a virtual museum tour on the IN2L, but what we really feel sets us apart is our amazing lineup of licensed therapists who come to work with our residents. We have music therapy, chair yoga, brain games, reminiscence therapy, discussion group, dance/movement therapy, karaoke, pet therapy, and much, much more. Family and friends are encouraged to participate in activities with their loved ones as much as possible.

WHAT HAPPENS DURING A HURRICANE?

Our homes are equipped with whole home generators. This allows us to shelter in place for storms up to and including a category 2 hurricane. In the event of a category 3 or higher, residents are evacuated with their families.